



POST OFFICE REVIEW COORDINATOR
951 W BETHEL RD
COPELL TX 75099-0001

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POST Plan Customer Survey - Ben Franklin Post Office 75415

I. Enter your mailing address here: _____

II. Please select the alternative below which you most prefer (choose only one):

1. () Keep the office open, but with realigned weekday window service hours, based on actual office workload. In the case of the Ben Franklin Post Office, hours would be changed from 8 hours each weekday to 2 hours each weekday. Current Saturday window service hours will not change as a result of POST Plan and access to your delivery receptacles will not be impacted by POST Plan.
2. () Conduct a discontinuance study for the office and provide roadside mailbox delivery. Retail and delivery service would be provided through a rural carrier. Mail delivery points will be established or maintained and customers can purchase most postal services through the carrier or other alternate access points. If you currently receive delivery service, Post Plan will not affect that service.
3. () Conduct a discontinuance study for the office and find a suitable alternative location operated by a contractor, usually at a local business. When businesses are found that meet the criteria, these establishments are contracted through the United States Postal Service and offer stamps and flat rate products with service hours generally more expansive than what the local Post Office may be able to offer.
4. () Conduct a discontinuance study for the office and relocate P.O. Box service to a nearby Post Office.

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III. In the event that window service hours are changed to 2 hours per weekday, please indicate your preferences for weekday window service hours. Please note that the "box up" time (i.e. the time when mail is normally delivered to mail receptacles) will likely be affected by the range of hours selected.

My preference for window service hours each weekday would be: _____

IV. Additional Comments: