

ANSWER TO VEHICLE DONATION QUESTIONS

What can I donate?

We gratefully accept almost all car and motorcycle donations. If you would like to donate a recreational vehicle, boat, snowmobile, trailer, or plane, please call us first to ensure it meets our minimum criteria.

What if my vehicle isn't running?

Your vehicle does not have to be running, but it must be whole and have four inflated tires, so that it can be towed. You will be asked to explain the condition of the vehicle. In rare cases, we are unable to accept a vehicle donation when the costs of transport and processing fees exceed the auction value of the vehicle. To find out if your vehicle qualifies, please call us at 855-277-2346 or email us at v-dac@cardonationsupport.zendesk.com.

How long will it take you to pick up my vehicle donation?

All vehicle donations are processed as quickly as possible. Typically, we will pick up your vehicle within 2 to 3 business days after the title is received by our processing center in Rhode Island. You can speed up the process by downloading documents online. Special arrangements may be available, on request, if you need to expedite your donation.

ANSWERS TO DOCUMENTS/REGISTRATION/TITLE QUESTIONS

How do I transfer my title?

In general, when selling or donating a vehicle you must complete the section of the title labeled "assignment of title by owner" or "transfer of ownership by seller". There are typically one or more sections of the title dedicated to dealer reassignments, which should be left blank.

In the "assignment of title by owner" or similar section, any fields that require information about the seller/owner/transferor are asking for information about you. When the title asks for the seller's name you would either print or sign your name exactly as it appears on the title where you are listed as the owner. All owners listed on the title must print and sign their name when transferring ownership.

Any fields that require information about a buyer/purchaser/transferee are asking for information about the person you are selling or donating the vehicle to. This section should never, under any circumstances, be left completely blank as this can lead to abuses and liability for you.

Wisconsin Title instructions may be found here:

<https://www.cardonationwizard.com/state/47/car-donation-wisconsin.html>

What documents do I need to donate a car to WUWM?

The state of Wisconsin requires that you have a clear Certificate of Title in order to donate your vehicle. If the title shows a lien, we will also need a lien release letter in order to proceed.

Please call us at 855-277-2346 or email us at titles@cardonationwizard.com if the donation is part of an estate, or if the title shows two names and only one person is able to sign the title. There may be additional forms that are needed.

What if the vehicle isn't registered in my name?

The vehicle does not have to be registered in your name. The name on the title and the name on registration documents often differ. Contact our processing center at (855) 277-2346 for more information.

How do I know my title is a clear, transferable title?

1. The title must be in your name, with no cross outs or errors.
2. All liens must be released, if there is a lien listed on your title, it must be signed off on the title, or you must provide a separate lien release document.
3. You must sign as the seller per our title instructions (which will be listed on the thank you page after you complete your vehicle donation or e-mailed to you if you donated a car over the phone)

My name has changed since the car has been titled. How do I sign?

You must sign the title as it is shown on the front of the title. If you do not, the title will be void and you may need a correction form or duplicate title.

My title is signed over to someone else. Can I cross it off and write in a new name? Or use the next section?

No, if you do this, your title will become void. Please contact us and we will happily provide you the documents necessary to complete your car donation.

There are 2 people listed on the title, do both of us need to sign?

Yes. If there are 2 owners listed on the front of a title, the majority of the time, both people will need to sign as seller. If there is an 'or' in between the names, only 1 signature is required.

The title is in a deceased person's name. How do I complete the transfer of title?

Different states require different paperwork. Usually this involves a copy of the death certificate, executor rights paperwork, and the signed title. Please call us to confirm what is needed.

More questions?

Feel free to call (855) 277-2346 or email us v-dac@cardonationsupport.zendesk.com

ANSWERS ABOUT CAR DONATION PROCEEDS/DEDUCTIONS

How much of the money generated by the sale of my vehicle goes back to the charity?

WUWM vehicle donations are processed by V-DAC (Vehicle Donation to Any Charity), which runs one of the most efficient, high return vehicle donation programs in the country. Approximately 70-75% of the net proceeds from the sale of the vehicle goes back to your favorite public radio station.

What are the tax benefits of donating my vehicle?

If you itemize deductions on your income tax return, it may be possible to claim a tax deduction for your charitable car donation. In general, donors who itemize their taxes may deduct the fair market value of any donated car up to \$499. If your vehicle sells for more than \$500, you may deduct the full selling price. For more information, please call us at (855) 277-2346 and visit the IRS Donor Guide to Vehicle Donation: <http://www.irs.gov/pub/irs-pdf/p4303.pdf>

How do I know my vehicle is in good hands once it's been picked up?

We use a fully licensed and insured national transportation network that complies with all federal and state regulations. By signing the title directly to Advanced Remarketing Services, our authorized agent, you are legally transferring ownership of your vehicle. When your title is received and your vehicle is picked up, you are no longer responsible for the vehicle.

Who will send my tax-deductible receipt?

Advanced Remarketing Services, our authorized agent, will send you a tax-deductible receipt.

When calling the number provided: who answers the phone and where are they located?

Advanced Remarketing Services, our authorized agent, manages our vehicle donation hotline. They are located in Warren, Rhode Island.