



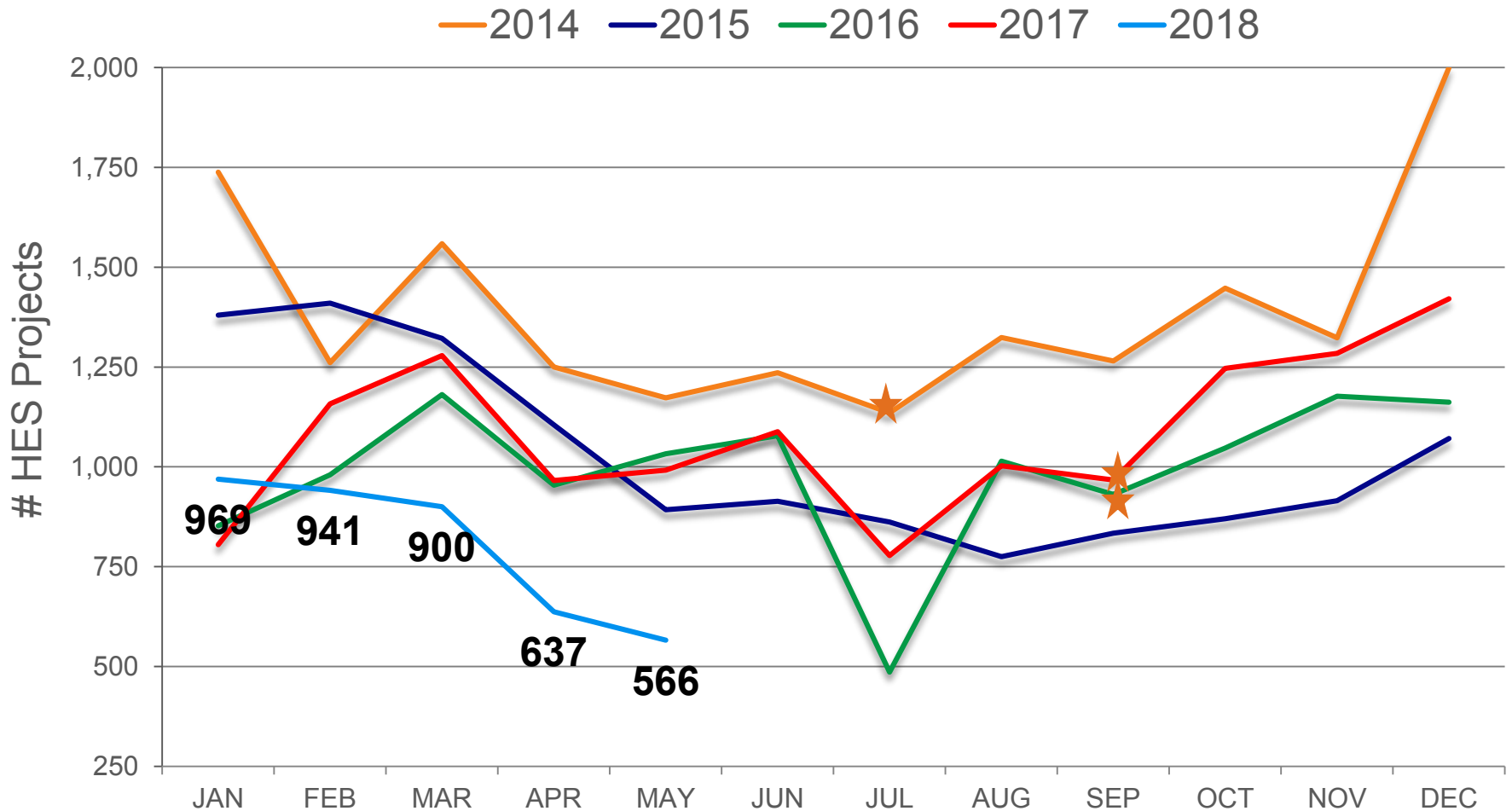
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2018 HES Activity Update

June 12, 2018



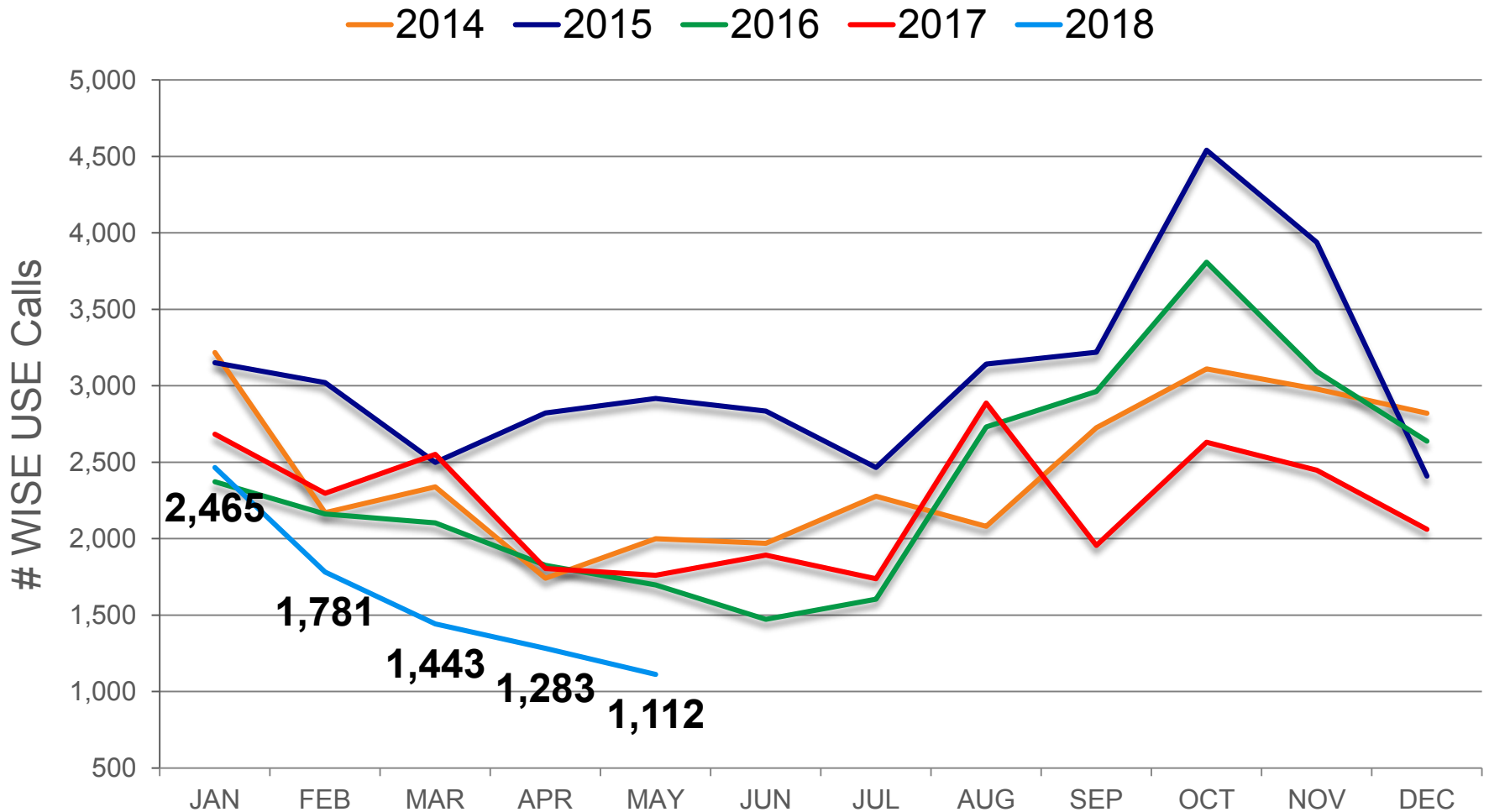
ES & UI Single Family HES Activity



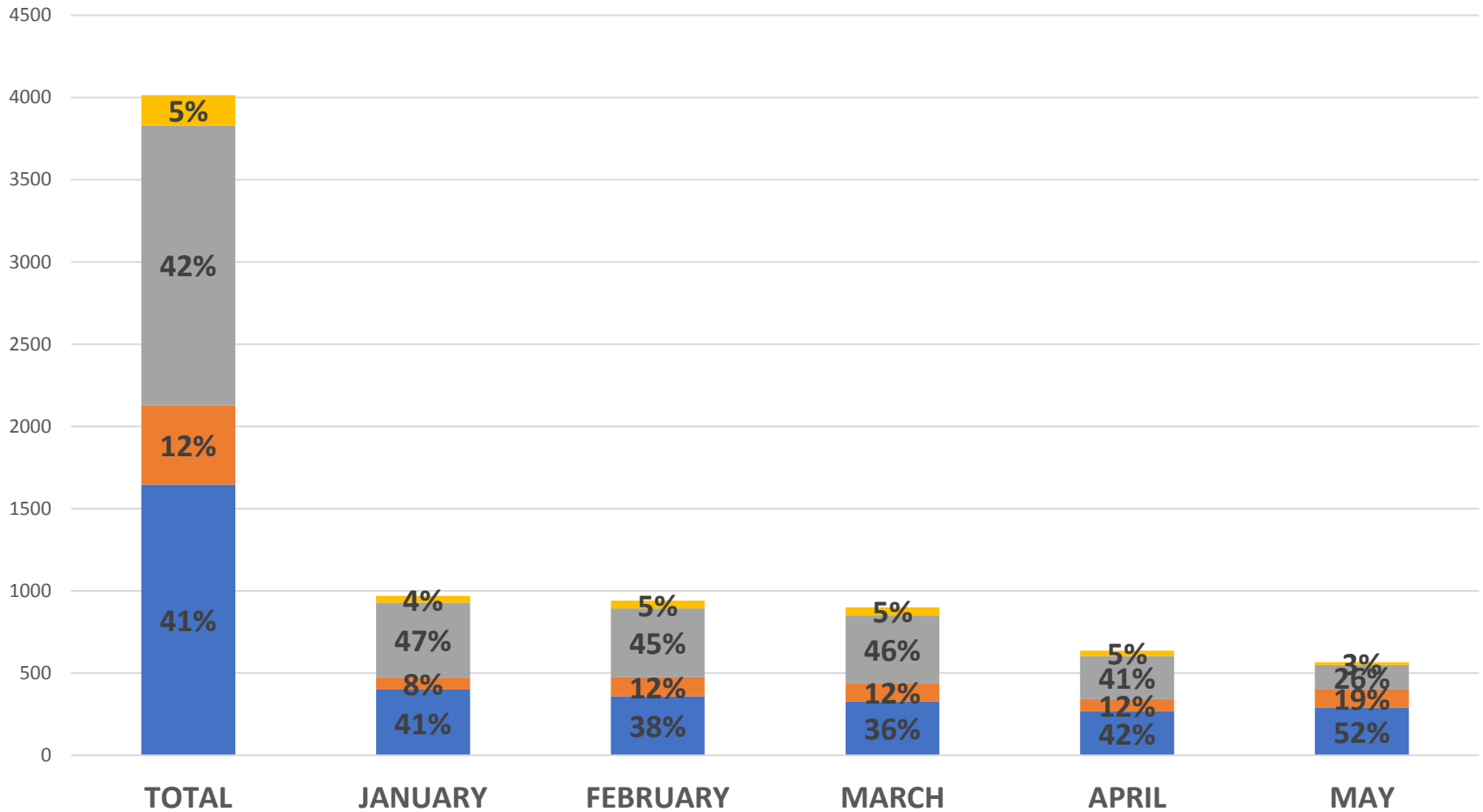
★ Denotes co-pay increase

Note: May 2018 data is preliminary and subject to revision.

ES & UI WISE USE Call Volume

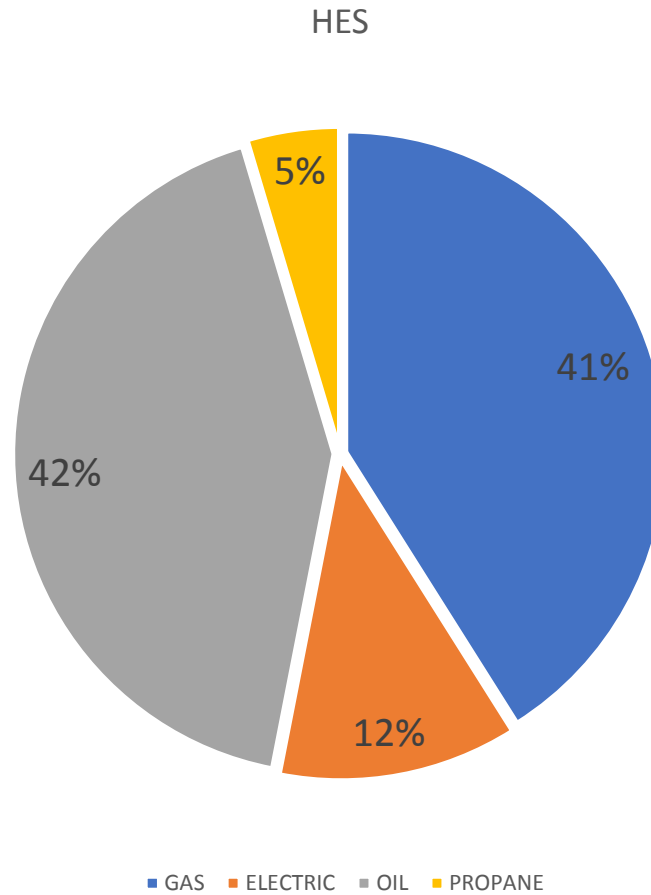


HES ACTIVITY BY FUEL TYPE

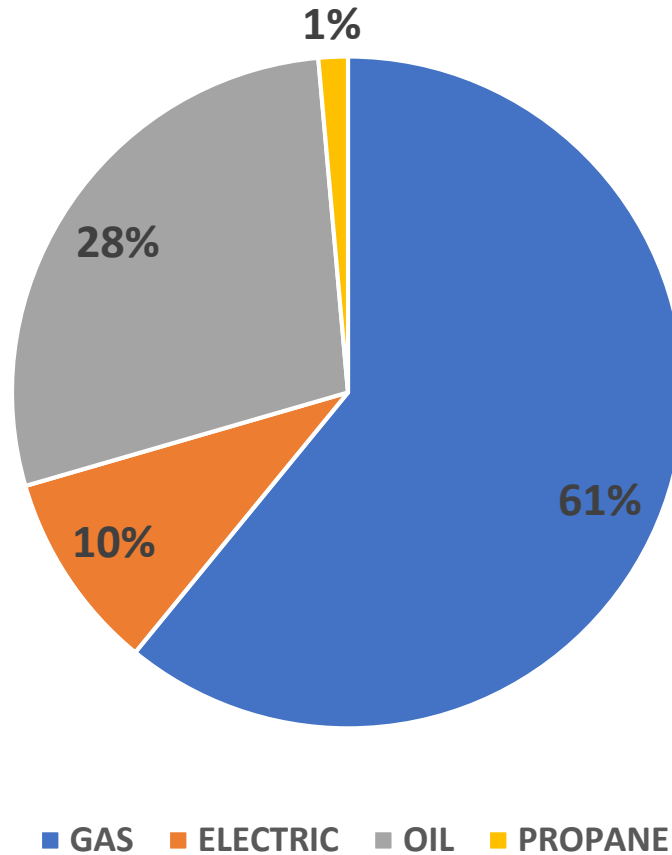


■ GAS ■ ELECTRIC ■ OIL ■ PROPANE

YTD HES ACTIVITY BY FUEL TYPE



YTD HES-IE ACTIVITY BY FUEL TYPE





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Thank you