

From: Cloud, Adam [CLOUA001@hartford.gov]
Sent: Tuesday, February 19, 2013 11:40 AM
To: Williams, Terry A.
Subject: FW: Bill
Attachments: img20130219_11242925.pdf

Here is the bill for the W hotel charge. Mr. O'garro paid for the room and we should not have been charged.

Adam

From: "Earl O. O'Garro", "Jr." <earl.ogarro@hybridins.com>
Date: Tue, 19 Feb 2013 10:35:53 -0600
To: Tresury Dept <adam.cloud@hartford.gov>
Subject: Bill

Here you go

Earl O. O'Garro, Jr.
President & Chief Executive Officer

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www.hybridins.com

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10/23/2013

Earl O. O'Garro, Jr.

From: W New York - Union Square <GCCUSTSERVICE@CONFIRM.STARWOODHOTELS.COM>
Sent: Thursday, August 23, 2012 7:05 PM
To: Earl O. O'Garro, Jr.
Subject: YOUR RESERVATION 425393209 IS ALL SET. SEE YOU AT W New York - Union Square

Trouble seeing this email? View it in a browser for up-to-date reservation information, or to view in [English](#), [Français](#), [Español](#), [Deutsch](#), [Portugués](#), [Italiano](#), [中文\(简体\)](#), [日本語](#)



W New York - Union Square

201 Park Avenue South, New York, New York 10003 United States
Phone: (212) 253 9119 Fax: (212) 253 9229



• JUST ASK
• ROOMS
• WHATEVER/WHENEVER
• COCKTAILS/CUISINE
• DESTINATION
• WHERE TO FIND US
• VENUES

Hi Earl O'Garro,

Pack your bags. Get ready for an amazing stay. In case you haven't heard W New York - Union Square has a brand new look and we can't wait to show it off. Upgrade your stay by clicking the link on your right. If you need anything, just ask.

Whatever you want, whenever you want it. We'll take care of it. No problem.

Have questions? Email us at GCC@christophe.thomas@whotels.com

W Hotels

Christophe Thomas
GENERAL MANAGER
W New York - Union Square

What's Happening



Upgrade your stay
from \$50 per night

From W Hotels





You Are Invited...

...to participate in a short survey to evaluate your experience with the associate who handled your call. Thank you for sharing your opinions with W Hotels.

[More](#)

Confirmation: 425393209

YOUR SCHEDULE:

Check In	23-AUG-2012 - 3:00 PM *
Check Out	24-AUG-2012 - 12:00 PM *
Number of Rooms	1
Number of Guests	2

* Indicates standard hotel check-in and check-out times and does not reflect special arrangements made with the hotel

YOUR ACCOMMODATIONS: ROOM 1 OF 1

Guest Name	EARL O'GARRO, ADAM CLOUD	
Number of Adults	2	
Number of Children	0	

Room Description
King Bed

- Wonderful Non-smoking Room - Smoke-free
- 26 Sq.m/275 Sq.ft - 28 Sq.m/300 Sq.ft
- 32 Inch Flat Screen Lcd Tv
- W Signature Bed
- Wi-fi Internet For A Fee
- Sonoro Sound System

Remarks

YOUR RATE: ROOM 1 OF 1

Rates for the night of 23-Aug-12

Rate Details

BOOK NOW AND SAVE
fully prepaid and non refundable

309.00 in US DOLLARS per night

Taxes

- Ny Unit Fee 1.5 Usd Per Room Per Night Not In The Rate
- Room Tax 14.75 Percent Per Room Per Night Not In The Rate
- Occupancy Tax 2.0 Usd Per Room Per Night Not In The Rate

Who Needs A Lift?

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Exclusive SPG member discounts at home and on the road.

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Earn Starpoints® when you dine with SPG

Your Starwood Preferred Guest Details

Member Name:
Earl O'Garro

SPG
Number: xxxxxxxx235
Starpoint Balance: 78235

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Guarantee and Cancellation Policies

USD 309.00 deposit is due on Thu, Aug 23, 2012 and will be charged to the credit card provided.

The time for cancelling without penalty has passed.

If you cancel the forfeiture amount will be USD 309.

Room taxes may be charged on deposits and any penalties.

Package Handling Policy

There is a package handling fee for all incoming and outbound packages.

Please contact the hotel directly for the exact fee.

Smoking Policy

All guest rooms and public spaces are 100% non-smoking.

YOUR PRIVACY

Please note: For security purposes, you will be asked to provide a valid government or state-issued photo ID at check-in.

This email may contain links to websites that collect personally identifiable information about you. Starwood Hotels & Resorts Worldwide, Inc. is not responsible or liable for the actions of such independent websites, and encourages you to review the privacy statements and policies of such websites to understand how they collect, use, and store such information.

See below for Starwood Hotels & Resorts Worldwide, Inc.'s Privacy Statement.

DISCLOSURE

Starpoint® balance may not reflect your most recent activity and may not include Starpoints earned or redeemed for the current transaction.

Modify and Cancel Information

To view, change or cancel your reservation, please visit www.stw.com. Any modification to a reservation is subject to the hotel's availability at the time the modification is requested and may change the rate and/or require payment of cancellation fees. If you require further assistance, please contact Toll-free at 877-343-2357 if you are calling from the United States or Canada. Otherwise, check local for the telephone number of the Worldwide Reservation Office nearest you. Please note that reservations cannot be changed or canceled via email.

Guarantee Rules

For reservations guaranteed with a form of payment at time of booking, rooms are held until hotel check-out time the day following arrival. For reservations not guaranteed with a form of payment at time of booking, rooms are held until set cancellation time per the rules of the reservation. In the event more guests arrive than can be accommodated due to hotel overbooking or an unforeseen circumstance, and hotel is unable to hold rooms consistent with this room hold policy, hotel will attempt to accommodate guests, at its expense, at a comparable hotel in the area for the over-aid night(s) and will pay for transportation to that hotel.

Exchange Rate

For non-USD hotels, rates confirmed in USD may be converted to local

currency by the hotel at your time of stay, based on the exchange rate used by the hotel and are subject to exchange rate fluctuations. Credit card charges are subject to additional currency conversions by banks or credit card companies, which are not within the hotel's control and may impact the amount charged to your credit card. Please contact the hotel if you have any questions.

Rate/Reservation Validity

Please note that electronic reservation confirmations are provided to you solely for your convenience and that we retain official records of our reservation transactions, including details of dates of stay and room rates. In the event of discrepancies, alterations, modifications, or variations between this confirmation and our official records, our official records shall control. Tampering with this confirmation to alter the room rate or any other reservation information is strictly prohibited and may have legal consequences.

Early Departure

Many Starwood hotels have an early departure fee. When you check in, you will be asked to confirm your departure date. You may be able to change your departure date without a penalty if your rate plan permits, and if you do so before the end of your arrival day. After reconfirming your departure date, if you decide to leave earlier, you may be charged the early departure fee. Please contact the hotel if you have any questions.

Starwood Hotels & Resorts Worldwide, Inc.
One StarPoint Drive, Stamford, CT 06902 USA

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GREEN