

Tucker, David

From: [REDACTED]  
Sent: Friday, November 28, 2014 3:52 PM  
To: FERC; CSMC Managers; CSMC Techs  
Cc: FERC VT Outage Internal & External Notification List; [REDACTED]  
Subject: RE: VT Initial Outage Notification

# FairPoint

communications

## State of Vermont FERC Outage Notification

Outage Start - Date:	11/28/14	Time:	02:59:50 PM
Reporting Threshold Met - Date:	11/28/14	Time:	03:34:49 PM
Outage Resolved - Date:		Time:	
City or Town Affected:	BURLINGTON		
Outage Category Type:	<input type="checkbox"/> Planned Outage <input checked="" type="checkbox"/> Unscheduled Outage		
E911 Affecting (Y/N):	Y		
Trouble Status:	OPEN		
Identify PSAP(s) Notified & Contact:			
Intrado Called (Y/N):	Y		
Summary of Outage:	SSL is bouncing - BURLVTMA - Vermont		
Reported By:	Remedy OS3 Abnormal Events		
Abnormal Event or Ticket Number:	AE-11595		
FERC Contact Number:	[REDACTED]		
Created By:	[REDACTED]		

Additional Information:

SS7 is bouncing in multiple offices in Vermont, BURLINGTON, BRATTLEBORO, ST. JOHNSBURY, ESSEX JUNCTION, RUTLAND, MONTPELIER, BENNINGTON ARE AFFECTED. CALL PROCESSING IS BEING AFFECTED.