



**Lakeview NeuroRehabilitation Center**  
244 Highwatch Road, Effingham, NH 03882

### **Statement on Disability Rights Center Report**

Lakeview NeuroRehabilitation Center in Effingham, NH provides a continuum of post-acute care for individuals with neurobehavioral challenges. Our programs provide a moderately to highly structured treatment environment with clinical expertise meeting the needs of persons with acquired brain injury, neurodevelopmental conditions, and medically complex care.

The health and safety of our program participants and our staff is our number one concern. We employ a staff of approximately 400 at our 88-bed Effingham facility and surrounding community homes.

We strongly dispute the NH Disability Rights Center's report. By the very nature of our mission, at our Effingham facility, we serve people with cognitive and behavioral needs who are the most difficult to treat, many of whom have repeatedly not been successful in other settings and would otherwise be institutionalized or sent out of state.

As a testament to the effectiveness of the care and treatment we provide, nearly 90% of our program participants successfully transition to less restrictive community settings, many to home.

None of the incidents included in the Disability Rights Center's report are new. All have been reported to, and investigated by, the appropriate authorities. The license of our Effingham facility has been, and remains in good standing.

Our Effingham program has a strong and longstanding commitment to serving individuals whom other providers are unwilling or unable to help. We strive to serve all individuals in the most integrated way possible.

However, we do care for a number of individuals who engage in high-risk behavior, behavior which frequently affects their own well-being or potentially that of others. We believe that everyone deserves a chance to succeed, and therefore accept individuals who we know will present treatment challenges.

The goal of all our programs is to provide a safe and caring environment for each program participant and for our staff. Our administration, professional and direct-care staff members strive to clarify diagnosis, maximize recovery, enhance functional skills, and successfully transition those we serve to a less intensive setting through a team-based, person-centered process.

We again emphasize that the health and safety of our employees and program participants is our number one concern. We are fully open to a review of our programs and our practices and will cooperate fully with authorities in that regard.

We will continue to strive improve and develop our programs and resources, as we seek to help those with neurobehavioral challenges lead rich and fulfilling lives.