

For Immediate Release

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573-751-4815

MO HealthNet Notification of HIPAA Disclosure

Jefferson City, MO—MO HealthNet is in the process of notifying 1,357 individuals that some of their personal information was mailed to an incorrect address by one of its contractors, Infocrossing, Inc. The disclosure was caused by a software programming error.

No medical or financial information was released as a result of the inadvertent mailing. The type of information released potentially included participant name, date of birth, MO HealthNet identification account number (DCN), county name, phone number, and the last four digits of the social security number.

The incident was discovered on June 6, 2013. The software programming error impacted some of MO HealthNet Managed Care Program correspondence sent between October 16, 2011 and June 7, 2013. MO HealthNet has since identified and corrected the software error.

In compliance with federal and state privacy laws, MO HealthNet has sent written notices to individuals affected by the mailings, informing them that some personal information may have been disclosed. Individuals who receive a notification from MO HealthNet may call the following toll-free number 877-309-0021 to address any concerns and to learn how to protect against identity theft. Although there is no reason to believe that any identity theft or other wrongdoing has occurred as result of this incident, MO HealthNet, through Infocrossing, Inc., is offering affected consumers free continuous credit monitoring services and enhanced identity theft consultation and restoration for two years. These services are being offered to affected consumers at the courtesy of Infocrossing Inc. and at no additional cost to the taxpayer.

MO HealthNet Managed Care is operational in the City of St. Louis and the following counties of Missouri: Audrain, Bates, Benton, Boone, Callaway, Camden, Cass, Cedar, Chariton, Clay, Cole, Cooper, Franklin, Gasconade, Henry, Howard, Jackson, Jefferson, Johnson, Laclede, Lafayette, Lincoln, Linn, Macon, Madison, Maries, Marion, Miller, Moniteau, Monroe, Montgomery, Morgan, Osage, Perry, Pettis, Phelps, Pike, Platte, Polk, Pulaski, Ralls, Randolph, Ray, Saline, St. Charles, St. Clair, St. Francois, St. Louis, Ste. Genevieve, Shelby, Vernon, Warren, and Washington.